



No. 1-1/2020-R&C [CFA]

Dated: 14-10-2021

**Circular R&C-CFA No. 45/21-22**

**Subject: Regularization of Bharat Fibre Broadband plans Fibre Basic, Fibre Value, Fibre Premium and Fibre Ultra in all the BAs of all Telecom Circles (except A&N Circle) and conversion of the offered period of selected plans as promotional.**

1. The competent authority has decided as below:

a. **To regularize Bharat Fibre Broadband plans Fibre Basic, Fibre Value, Fibre Premium and Fibre Ultra with immediate effect in all the BAs of all Telecom Circles (except A&N Circle). Details of the plans are as below:**

S. No.	Particulars	Fibre Basic	Fibre Value	Fibre Premium	Fibre Ultra
1	Bandwidth (Download Speed) subject to Technical Feasibility	Up to 30 Mbps till 3300 GB, up to 2 Mbps beyond	Up to 100 Mbps till 3300 GB, up to 2 Mbps beyond	Up to 200 Mbps till 3300 GB, up to 2 Mbps beyond	Up to 300 Mbps till 4000 GB, up to 4 Mbps beyond
2	Applicability	All users in all circles (except A&N Circle)			
3	Fixed Monthly Charges (Rs.)	449/-	799/-	999/-	1499/-
4	Half Yearly Payment Option (Rs.)	Not Available			
5	Annual Payment Option (Rs.)	As per Prevailing instructions			
6	Two Years Payment Option (Rs.)				
7	Three Years Payment Option (Rs.)				
8	Download/Upload Limit (MB/ GB) per month	Unlimited			
9	Additional Usage Charges/ MB beyond free download/upload limit (Rs.)	NA			
10	Free E-mail IDs/Space (Per E-mail ID)	NA			
11	Static IP Address (On Request)	NA	NA	One@Rs.2000/- p.a. additional charge	One@Rs.2000/- p.a. additional charge
12	Security Deposit (Rs.)	500	One Month FMC	One Month FMC	One Month FMC
13	Minimum Hire Period	One month			
14	Telephone fixed monthly charges in Rs.	NIL	NIL	NIL	NIL
15	Free Calls and Additional facility	24Hrs. Unlimited free calling (Local +STD) on any network within India.			
16	MCU charges/pulse in Rs.				
17	ISD Charges on MCU basis	As per existing ISD tariffs			

**Terms & Conditions for providing above plans:**

- i. Bundled 'Disney+Hotstar' premium plan subscription will be discontinued, in case subscriber opts out from above plan 'Fibre Premium' & 'Fibre Ultra' and 'Disney+Hotstar' premium plan subscription will not be provided on migration to other broadband plan except Super Star-1 and Super Star-2.
  - ii. The amount of realized revenue with 'Disney+Hotstar' service Providers shall be shared as per agreement. Accordingly, the remaining amount shall be further distributed between BSNL and TIPs/Partners as per Fibre policy.
  - iii. Existing customers who have opted plan 'Fibre Basic @ Rs. 449/-' at the time of activation of connections and still are in this plan, need not to compulsorily migrate to plan 'Fibre Basic Plus @Rs. 599/-'.
  - b. To change the offered period of following fibre plans from regular to **promotional for a period of 90 days with immediate effect** in all the applicable circles (except A&N Circle). All other terms and conditions will remain unchanged.
    - i. Fibre Silver Plus @Rs.2499
    - ii. Fibre Ruby @Rs.4499,
    - iii. Fibre Golden @Rs.5999,
    - iv. Fibre Diamond @Rs.9999,
    - v. Fibre Platinum @Rs.16999.
2. In addition to nearest customer service centre and BSNL Franchisee/Retailers, above plans can also be subscribed by calling Toll Free number - 1800 345 1500. ITPC shall also ensure that BSNL's Call Centres are suitably guided to take customer request, and generate advice notes for the above scheme.
  3. The circles shall ensure to comply with all regulatory mechanism **including on line reporting to TRAI and also update the circle website. Further, circle shall ensure to comply the TRAI guideline w.r.t. number of plans.**
  4. This circular is issued based on the approval of Competent Authority in CFA cell e-file No. BSNLCO-CFAO/11(14)/3/2020-CFA-Part(2). For any queries/clarification in this regard, matter may be taken up with CFA Section, BSNL Corporate Office, Janpath, New Delhi-110001 (Phone No. 011-23710497 and Fax No. 011-23734052).


  
AGM (RM-1) - CFA [LA]

To

**All Heads of Telecom Circles (except A&N) / Metro Telecom Districts, BSNL.**

Copy to:

1. CMD, BSNL.
2. Director (CFA / CM / ENT / HR / FIN), BSNL Board.
3. CGM (ITPC), BSNL, Pune, for necessary changes in CDR/billing systems.
4. All PGMs / GMs – CFA vertical, BSNL C.O.
5. All Tariff Committee members [GM (NWP-CFA) / GM (CFA) / Sr.GM (Finance-CFA)], BSNL C.O.
6. GM (CFA), BSNL C.O. w.r.t e-file No. BSNLCO-CFAO/11(14)/3/2020-CFA-Part(2) carrying the approval of the Competent Authority in the matter.
7. AD OL, BSNL C.O. for Hindi version.
8. CGM (BBNW), Bangalore, BSNL.
9. GM (BBNW), Bangalore NOC, BSNL.
10. Secretary TRAI.
11. Guard File.

  
DM (T&C)-CFA